

DATE: February 25th, 2021
TO: 911 Emergency Response Advisory Committee
FROM: Cody Shadle, City of Reno Public Safety Dispatch Manager
shadlec@reno.gov 775-334-2370
THROUGH: Zachary Thew, Deputy Chief, Reno Police Department
SUBJECT: REQUEST FOR TRAVEL AND TRAINING FUNDING FOR CITY OF RENO PUBLIC SAFETY DISPATCH PSAP: A review, discussion, and possible action to approve, deny, or otherwise modify a request for funding for the cost associated with two staff members to attend the 2021 NENA Conference for a cost not to exceed \$7,360.00 for travel, registration, lodging, and per diem.

SUMMARY

PUBLIC SAFETY TRAVEL AND TRAINING FOR PRIMARY PSAP (Public Safety Answering Point) RENO PUBLIC SAFETY DISPATCH:

A review, discussion and possible action to approve, deny or otherwise modify a request for funding for the costs associated with two individuals from Reno Public Safety Dispatch to attend the 2021 NENA Conference, July 21, 2021 through July 29, 2021 in Columbus, Ohio, not to exceed \$7,360.00.

NRS APPLICABLE:

NRS 244A.7645 Provides approval of costs associated with maintenance, upgrade and replacement of equipment necessary for the operation of the enhanced telephone system.

STAKEHOLDER REVIEW(s)

Stakeholder is a primary Public Safety Answer Point (PSAP) – City of Reno Public Safety Dispatch.

PREVIOUS ACTION & BACKGROUND

Yearly a request is made for funding for individuals from each of the three (3) primary PSAP's to attend four Dispatch Training Conferences. NENA 2021 is one of these pre-approved conferences. This conference will provide critical training on 9-1-1 technology, operations, policies, and education issues and current events.

FISCAL IMPACT

The Enhanced 911 Fund is a special revenue fund which receives revenue pursuant to NRS 244A.7643 in the form of telephone surcharges collected to support the emergency reporting system.

The NENA 2021 Conference is in Columbus, Ohio. Conference registration is \$599.00 per person, Center Supervisor Course Registration is \$350.00, airfare is \$376.00 per person round trip, per diem/meals, travel to and from hotel, and incidental expenses are approximately \$550.00 per person, transportation to and from the airport is approximately \$50.00 per person round trip, and lodging is approximately \$1,752.00 per person, for an approximate total of \$3,680.00 per person.

RECOMMENDATION

It is recommended that the E911 Emergency Response Advisory Committee approve the request for funding the costs associated with two staff members attending the NENA 2021 Conference, not to exceed funds more than \$7,360.00 total for Reno Public Safety Dispatch.

POSSIBLE MOTION

Move to approve the request to fund the costs associated with two staff members attending the NENA 2021 Conference, not to exceed funds more than \$7,360.00 total for Reno Public Safety Dispatch.

[PUBLIC & MEDIA \(/\)](#) [JOIN \(PAGE/JOIN\)](#) [MY NENA ACCOUNT \(/MEMBERS/\)](#) [SIGN OUT \(/LOGOUT.ASPX\)](#)

Enter search criteria...



[MENU](#)

NENA 2021 Schedule at a Glance

Share (<https://www.addthis.com/bookmark.php?v=250&pub=yourmembership>) |

Tuesday, July 20

8:30AM – 5:00PM | Center Manager Certification Program*

Wednesday, July 21

8:30AM – 5:00PM | Center Manager Certification Program*

Thursday, July 22

8:30AM – 5:00PM | Center Manager Certification Program*

8:30AM – 5:00PM | Center Supervisor Program*

8:30AM – 5:00PM | Center Training Officer Program*

Friday, July 23

8:30AM – 5:00PM | Center Manager Certification Program*

8:30AM – 5:00PM | Center Supervisor Program*

8:30AM – 5:00PM | Center Training Officer Program*

8:30AM – 5:00PM | Pre-Conference Course: Preventing Telecommunicator Tunnel Vision*

Saturday, July 24

8:00AM – 4:00PM | Registration

8:30AM – 5:00PM | Center Manager Certification Program*

8:30AM – 5:00PM | Center Supervisor Program*

8:30AM – 5:00PM | Center Training Officer Program*

8:30AM – 5:00PM | Pre-Conference Courses*

--Advanced Police Dispatching

--9-1-1 Center Culture: A Strategy for Personal & Organizational Success

--9-1-1 Customer Service: Takes Seconds, Saves Minutes
 --PSAP Design
 6:30PM – 8:00PM | Run for 9-1-1 Charity 5K Run/Walk*

Sunday, July 25

7:30AM – 8:15AM | Gold Line Scholarship Breakfast*
 8:00AM – 6:30PM | Registration
 8:30AM – 5:00PM | CMCP Alumni Seminar
 8:30AM – 5:00PM | Pre-Conference Courses*
 --Advanced Fire & EMS Dispatching
 --Enhanced Caller Management
 --Recruit, Hire, Retain, & Promote for Success
 --Serving Equally: Removing Bias-based Inequalities From 9-1-1
 4:00PM – 5:00PM | ENP Roundtable
 5:15PM – 6:00PM | Membership Meeting
 6:15PM – 8:30PM | NENA 2021 Kick-Off Celebration

Monday, July 26

8:00AM – 5:00PM | Registration Open
 9:00AM – 11:00AM | Opening Keynote Session & Breakfast
 11:00AM – 2:30PM | Expo Hall Open
 11:15AM – 2:00PM | Innovation Theatre Sessions
 2:30PM – 4:30PM | Guest Activity*
 2:30PM – 5:00PM | Breakout Sessions
 4:00PM – 6:00PM | Expo Hall Open
 5:00PM – 6:00PM | Hall Happy Hour
 5:15PM – 5:45PM | K-9 Demonstration
 5:15PM – 5:45PM | Innovation Theatre Session
 6:15PM – 7:15PM | Excellence in 9-1-1 Reception*
 8:00PM – 9:00PM | LGBTQ+ Meet Up

Tuesday, July 27

7:30AM – 5:00PM | Registration Open
 8:00AM – 9:15AM | Keynote Session
 9:15AM – 10:45AM | Coffee & Doughnuts With the Exhibitors
 9:15AM – 4:00PM | Expo Hall Open
 11:00AM – 1:00PM | Innovation Theatre Sessions
 11:00AM – 1:00PM | Guest Activity*
 1:30PM – 2:30PM | Breakout Sessions
 2:30PM – 3:00PM | Innovation Theatre Session
 3:00PM – 4:00PM | Expo Hall Prize-a-Palooza
 4:00PM – 5:00PM | Breakout Sessions
 5:00PM – 6:00PM | Women in 9-1-1 Alliance Reception
 5:30PM – 6:30PM | International Reception*
 6:30PM – 8:30PM | Young Professionals Mixer*

Wednesday, July 28

7:00AM – 7:45AM | Sunrise Session: Yoga for 9-1-1 Professionals
 8:15AM – 2:00PM | Registration Open
 8:45AM – 12:15PM | Breakout Sessions
 12:30PM – 2:45PM | Board Installation Lunch & Keynote Session
 3:00PM – 4:00PM | Breakout Sessions
 5:30PM – 8:30PM | NENA 2021 Closing Celebration

Thursday, July 29

8:00AM – 9:00AM | NENA Board of Directors Open Meeting

8:00AM – 1:00PM | ENP Exam Prep Boot Camp*

8:00AM – 1:00PM | Unraveling PTSD: Dispelling Myths About PTSD in Public Safety*

9:00AM – 12:00PM | Chapter Leader Workshop*

**Indicates additional registration, invitation, or advance notice of participation required.*

All events take place or commence at the Greater Columbus Convention Center unless noted with a +.

My NENA Account

[My Feed \(https://www.nena.org/members/dashboard.aspx\)](https://www.nena.org/members/dashboard.aspx)
[Profile Home \(https://www.nena.org/members/\)](https://www.nena.org/members/)
[Manage Profile \(https://www.nena.org/members/manage_profile.asp\)](https://www.nena.org/members/manage_profile.asp)
[Groups \(/members/my_groups.asp\)](/members/my_groups.asp)
[Messages \(/messaging/\)](/messaging/)
[Membership Info \(https://www.nena.org/members/membership.asp\)](https://www.nena.org/members/membership.asp)
[Refer a Friend \(/members/send.asp\)](/members/send.asp)

NENA News

[more \(/news/\)](/news/)

2/22/2021

NENA 2021 Conference & Expo Registration Open! Members-Only Sale Now Thru 02.26! (</news/328000/NENA-2021-Conference--Expo-Registration-Open-Members-Only-Sale-Now-Thru-02.26.htm>)

2/15/2021

NENA Board Election "Meet the Candidates" Webinars Scheduled for March 2 (</news/552075/NENA-Board-Election-Meet-the-Candidates-Webinars-Scheduled-for-March-2.htm>)

2/15/2021

NENA Releases "Standards for 9-1-1 Professional Education" Document (</news/552068/NENA-Releases-Standards-for-9-1-1-Professional-Education-Document.htm>)

2/11/2021

Free Women in 9-1-1 Webinar Announced for March 11: Helping 9-1-1 Employees Succeed (</news/551745/Free-Women-in-9-1-1-Webinar-Announced-for-March-11-Helping-9-1-1-Employees-Succeed.htm>)

Calendar

[more \(/events/event_list.asp\)](/events/event_list.asp)

2/24/2021

Webinar Wednesday - Find Your Funny (</events/EventDetails.aspx?id=1487238>)

2/25/2021

Preventing Telecommunicator Tunnel Vision - ILO (</events/EventDetails.aspx?id=1435575>)

2/28/2021 » 3/4/2021

Georgia Emergency Communications Conference (GECC 2021) (</events/EventDetails.aspx?id=1474271>)

3/1/2021 » 3/5/2021

Center Manager Certification Program (CMCP) - Wheaton, IL (</events/EventDetails.aspx?id=1267151>)

CONTACT US

1700 Diagonal Road
Suite 500
Alexandria, VA 22314
Phone: 202.466.4911
Fax: 202.618.6370

QUICK LINKS

Home (/)
Become a Member
Store
Conferences
Next Generation Partner Program
Get Involved
Member Search
911 Talk Email List
Events Calendar
Friends of 9-1-1

GET SOCIAL WITH US

 (<https://www.facebook.com/911NENA911/>)  (<https://twitter.com/911NENA911>) 
(https://www.youtube.com/channel/UCzp5f-CHLEFi0rIL_BJQ8hQ)  (<mailto:it@nena.org>)

[PUBLIC & MEDIA \(/\)](#) [JOIN \(PAGE/JOIN\)](#) [MY NENA ACCOUNT \(/MEMBERS/\)](#) [SIGN OUT \(/LOGOUT.ASPX\)](#)

Enter search criteria...



[MENU](#)

NENA 2021 Fees & What's Included

Share (<https://www.addthis.com/bookmark.php?v=250&pub=yourmembership>) |

Conference Pricing

Category	Super Saver (Thru Feb 26)	Early Bird (Feb 27 – May 28)	Regular (May 29 – Jul 23)	On-Site (Jul 24 -29)
Full Conference Access - Member Non-Member	\$539 N/A	\$599 \$749	\$699 \$849	\$749 \$899
Full Conference Access - Member ENP or OH, IN, MI, PA, WV, and KY Residents	\$494	\$549	\$649	\$699
One-Day Admission	\$299	\$299	\$299	\$349
Expo Only	\$75	\$75	\$75	\$75
Add One Pre-ConCourse - Member Non-Member	\$152 N/A	\$169 \$245	\$199 \$275	\$199 \$275

Add Two Pre-ConCourses - Member Non-Member	\$243 N/A	\$270 \$395	\$300 \$425	\$300 \$425
Add Center Manager Certification Program - Member Non-Member	\$900 N/A	\$1,000 \$1,200	\$1,000 \$1,200	\$1,000 \$1,200
Add Three Pre-Con Courses or CTO or Supervisor Program - Member Non-Member	\$315 N/A	\$350 \$400	\$350 \$400	\$350 \$400
Add CMCP Alumni Seminar - Member Non-Member	\$89 N/A	\$99 \$129	\$99 \$129	\$99 \$129
Bring a Guest	\$90	\$100	\$100	\$100
Closing Celebration Only	\$75	\$75	\$75	\$75

What's Included?

	Kick-Off Celebration	Opening Keynote	Networking Keynote	Networking Lunch & Keynote	Breakouts	Free Workshops	Expo Hall & Innovation Theatre Sessions	Coffee & Doughnuts w/ Exhibitors	Expo Hall Prize-a-Palooza	Guest Activity	Closing Celebration
Full Conf	X	X	X	X	X	X	X	X	X		X
Mon Only		X			X		X				
Tue Only			X		X		X	X	X		
Wed Only				X	X						X
Guest	X	X					X		X	X	X
Celebration Only											X
Expo Only							X	X	X		

Hotel Pricing

Visit our housing site (<https://nena.org/nena2021-housing>) for more information on hotel pricing.



FY 2021 Per Diem Rates for Columbus, Ohio

Meals & Incidentals (M&IE) Breakdown

Primary Destination	County	M&IE Total	Continental Breakfast/Breakfast	Lunch	Dinner	Incidental Expenses	First & Last Day of Travel
Columbus	Franklin	\$61	\$14	\$16	\$26	\$5	\$45.75



RNO → CMH

TOTAL \$375.96

City of Reno

Trip & Price Details

Price Payment Confirmation

✈ Flight [Modify](#)

	Wed 7/21	RNO → CMH	6 hr 20 min	1 stop	Wanna Get Away Only 5 left!	Price per Passenger	\$306.57	
	6:35 AM	3:55 PM				Taxes and fees per Passenger	\$69.39	
	Thu 7/29	CMH → RNO	6 hr 55 min	1 stop	Wanna Get Away	Total per Passenger	\$375.96	
	6:50 PM	10:45 PM				Passenger(s)	x1	
Flight total								\$375.96

Helpful Information:

- Please read the [fare rules](#) associated with this purchase.
- When booking with Rapid Rewards® points, your points balance may not immediately update in your account.
- Face coverings required for everyone 2 and over.

Add a Car Products not confirmed until purchase.

No worries, your flight will remain in your cart while you search for a car.

Add a car



Book now. Pay later!
From \$350.09*/week in Columbus

*Taxes and fees apply. Terms apply.

PICK-UP LOCATION	PICK-UP DATE	PICK-UP TIME
Columbus, OH	7/21	5:00 PM
<small>Columbus, OH - CMH</small>	<small>Wed, Jul 21, 2021</small>	
RETURN LOCATION	RETURN DATE	RETURN TIME
Columbus, OH	7/29	5:00 PM
<small>Columbus, OH - CMH</small>	<small>Thu, Jul 29, 2021</small>	
RENTAL COMPANY (Optional)	VEHICLE SIZE (Optional)	
No preference	No preference	

Book now

Search

No change fees.¹

Change your flight later without a fee.

*Excludes international flights

BAG FEE	\$0.00
Subtotal	\$306.57
TAXES & FEES	\$69.39
TRIP TOTAL	\$375.96

[Show price breakdown](#)

*1st and 2nd checked bags fly free². [Weight and size limits apply.](#)

Continue

By clicking 'Continue', you agree to accept the [fare rules](#) and want to continue with this purchase.

Back to hotel list



Hilton Columbus Downtown

Connected
401 North High Street
Columbus, OH 43215, UNITED STATES

Sort by
Name (A/Z)

Select Your Room

Available Selected

Standard King
Max Guests: 2
Arrival time is 3 p.m. Departure time is 12 noon. Valet Parking available for \$30 per night, per vehicle. Self Parking is also available in nearby parking garage.
Show more

USD 219.00
Average nightly rate
Taxes & Fees

2 rooms
2 guests

Remove

Jul

Wed 21	Thu 22	Fri 23	Sat 24	Sun 25	Mon 26	Tue 27	Wed 28
--------	--------	--------	--------	--------	--------	--------	--------

Reservation Summary

Check-in
Wed Jul 21 2021

Checkout
Thu Jul 29 2021

Rooms
2

Guests
2

HILTON COLUMBUS DOWNTOWN

Change hotel

ROOM 1	Standard King	2 adults 3 nights	USD 1,752.00
ROOM 2	Standard King	2 adults 3 nights	USD 1,752.00
Subtotal			USD 3,504.00

-Taxes & Fees

Search **Next**

Description

